

Enforcement

The duties, responsibilities, and functions of our Parking Enforcement Officers are:

- To provide quality, courteous customer service and promote the safety and the proper flow of traffic throughout the streets of the City of Albany.
- To protect the rights of the pedestrians and parking public who abide by local and state parking ordinances and laws.
- To assist in providing available parking to residents, visitors and businesses.
- To enforce the city and state parking ordinances and laws.
- To assist in any city emergency as needed.

As a representative of the Albany Parking Authority and the City of Albany, officers will perform their duties and responsibilities in a professional manner at all times and to the highest standards.

City Of Albany

Booting Notice

REASON: This vehicle has been booted by the City of Albany for outstanding unpaid parking violations and/or traffic warrants.

VEHICLE RELEASE: Release can be obtained by making payment Monday – Friday 8:30 AM to 5:00 PM at:

Treasurer’s Office, City Hall, 24 Eagle Street, 1st Floor. Phone #: **(518) 434-5042**. Saturday 8:00 AM to 4:00 PM Phone# APD 518-438-4000

NOTE: The Treasurer’s Office will ONLY accept CASH, MONEY ORDER, CERTIFIED CHECK or CREDIT CARDS for payment of outstanding unpaid parking violations and/or traffic warrants. After 5:00 PM, **ALL** tickets must be paid online at <https://albany.rmcpay.com/>. Once tickets are paid online, you must contact the Albany Police Department non-emergency line, **(518) 438-4000** to have the vehicle released. After 4:00 PM Saturday vehicles will be released Monday.

TOWING: The vehicle is subject to immediate tow. If outstanding parking violations and/or traffic warrants remain unpaid **forty-eight (48) hours after a vehicle is booted**, the vehicle will be towed and impounded until payment of all fees are made. The Albany Parking Authority also reserves the right to tow a vehicle if a traffic obstruction occurs during booting or is in violation of vehicle move-over regulations. Additional parking restrictions will be waived during the time the vehicle is booted.

Damage To City Property:

This device is the property of the City of Albany and any damage shall make the offender liable for the destruction of City of Albany property. Removing this device or moving this vehicle by any means or in any manner before an official release is obtained constitutes a SEPARATE AND ADDITIONAL OFFENSE.

City Assumes no Liability:

The City of Albany assumes no liability for any loss or damage to this vehicle or contents while so booted. Attempting to operate this vehicle while the device is attached may results in serious damage to the vehicle.

Enforcement FAQ

Most frequently asked questions of parking enforcement:

Q: How or where do I pay for my parking ticket(s)?

A: Online: Tickets can be paid online at www.payvats.com by credit card (MasterCard, Visa, Discover and/or AMEX), subject to convenience fee at any time.

By Mail: Checks or money orders should be made payable to: **Parking Violations Bureau**. Include the ticket number and license plate number of the ticketed vehicle on your check or money order.

Checks and money orders can be mailed to:

Albany City Hall- Treasurer's Office

24 Eagle Street, 1st Floor

Albany, NY 12207

In person: Payments can be made in person using cash, check or money order, or credit cards only at Treasurer's Office City Hall, located at:

24 Eagle Street, 1st Floor (Treasurer's Office)

Albany, NY 12207

Monday through Friday; 8:30 AM-5 PM. Payable to **Parking Violations Bureau**.

Q: How can I contest my ticket(s)?

A: Anyone that wants to contest a ticket(s) needs to either bring the ticket(s) in to Albany City Hall, or mail it in to the office **with** an explanation attached. City Hall does not take explanations over the phone.

Q: Am I exempt from paying the meters because I have a handicap parking hangtag?

A: An individual is **ONLY** exempt from paying the meter when **BOTH** the handicap hangtag and meter parking waiver placard are visibly displayed in the vehicle.

Q: How does my car become boot eligible?

A: When a vehicle has \$200 or more in outstanding parking tickets for more than the 20 day limit, they are eligible for booting.

Q: Do I have to pay the meter during snow emergencies?

A: No, during snow emergencies all parking rules and regulations are temporarily suspended until the snow emergency is lifted. Vehicles can still be ticketed during a snow emergency if they are blocking crosswalks, fire hydrants, handicap parking areas and any other traffic obstructions. *For more information on snow emergencies you can visit the City's website at www.albanyny.gov or call **476-SNOW** (7669).

Q: Who do I contact to reserve spaces?

A: Traffic Engineering handles requests for reserving spaces and can be reached at 518-434-5791

Q: Can the Albany Parking Authority or Enforcement void parking tickets?

A: No. To contest parking tickets you must go to

City Hall

24 Eagle Street

Albany, NY 12207